

# Software Installation Guide

CDR Software Installation Instructions



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Starting with CDR version 3.6, CDR software will be available for download and installation directly from the Bosch Diagnostics website and will no longer be distributed on CD-ROM. This installation guide provides instructions on how to download, install and activate CDR software.

## Computer System Requirements

CDR software will install and operate on PCs capable of running the operating systems listed below as long as those computers meet the minimum requirements specified by Microsoft®. The following operating systems are supported:

- US Windows XP® (32 & 64 bit, Home and Pro for PCs)
- US Windows Vista® (32 & 64 bit)
- US Windows® 7/8/8.1/10 (32 & 64 bit)

Below lists the minimum PC hardware requirements:

<b>Disk Space:</b>	100MB
<b>RAM:</b>	256MB or greater
<b>CPU:</b>	1GHz or better
<b>Video:</b>	1024 x 768 or better
<b>Printer:</b>	at least one default printer setup, Microsoft XPS Document Writer is recommended
<b>Communication Ports:</b>	at least 2 available USB ports 2.0 or better (one for CDR interface and the other for CDR 500 adapter), at least one port enabled for mass storage device access using USB MSC standard protocol.

## Required CDR Hardware

Retrieving EDR record data from supported ECUs requires CDR tool hardware. CDR hardware is available for purchase from an authorized Bosch CDR Tool re-seller or distributor.

## CDR Software Subscription

The CDR software is available to anyone who is able to access the Bosch Diagnostics CDR website (<http://www.boschdiagnostics.com/testequipment/cdr/Pages/CDRHome.aspx>). A software subscription is not required to download and install the CDR software and view CDR files. However, a subscription is required for users who wish to do more than simply view CDR files from their computer screens. All CDR software subscribers will receive an Activation Certificate in their email which must be used to fully activate all capabilities in the CDR software.

If you are not a current subscriber and wish to purchase a CDR software subscription, contact an authorized Bosch CDR tool re-seller/distributor for further information.

## Download and Install CDR Software

Follow the steps below to download and install CDR software:

1. Visit the Bosch CDR website at: [http://www.boschdiagnostics.com/software/pages/CDR\\_software.aspx](http://www.boschdiagnostics.com/software/pages/CDR_software.aspx)
2. Click on the link to the most recent CDR software listed on the website
3. When prompted, save the file to your desktop or to a folder on your computer
4. Unzip the saved file, run the *CDRX.X\_setup.exe* program and follow the installation instruction prompts on the screen (note that X.X is a place holder for the CDR software version number which changes every new software release).

Once the CDR software is installed on your computer, you will have the ability to open a CDR file and view it on your computer screen. If you are a current CDR software subscriber and you were emailed an Activation


Certificate, follow the Activation instructions in the next section to enable all CDR software capabilities which are available to subscribers.

### Uninstalling 3.0 or Earlier Software Versions

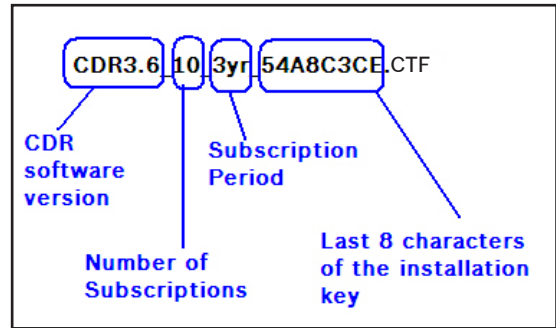
If you are updating CDR software from version 3.0 or earlier, the installation program will prompt you to uninstall these versions of software before installing the new version. Follow the prompts on the screen when asked to do so. If you do not uninstall versions 3.0 or earlier, you will not be able to install this new version. If you already have version 3.1 or later installed on your computer, the installation program will run without uninstalling previous versions.

### Activate Your CDR Software (subscribers only)

If you are a current CDR software subscriber and you have an Activation Certificate which was emailed to you from [BoschLicenses@us.bosch.com](mailto:BoschLicenses@us.bosch.com), follow the instructions below to activate your CDR software:

1. Save the Activation Certificate you received by email to your desktop or to a folder on your computer.
2. Start the CDR software program.
3. Click on the Activate button  located on the CDR application toolbar.
4. From the browser window that opens after clicking the Activate button, browse to the location of the Activation Certificate.
5. Select the Activation Certificate for the version of CDR software you are currently running and follow the prompts on the screen.

**IMPORTANT:** Activation Certificates are created for each new version of CDR software; therefore, when activating your CDR software, you will need to choose the Activation Certificate for the version of software you are activating. The filename of the certificate includes the version number it was created to activate (see example filename).



Example Activation Certificate filename for CDR version 3.6

Once your CDR software is activated, the Activation toolbar button will no longer be visible and you now have access to all CDR functions available to subscribers. Refer to the *Getting Started* section of the CDR help for further software setup instructions and operation of the CDR tool.

### USB to Serial Adapter Software

To utilize the USB to Serial Adapter, you must first install the adapter software if you have not done so already. The adapter software can be downloaded from the internet.

Refer to the section of the CDR help file named **Installing USB to Serial Adapter Software** located in the **Technical and Sales Support** topic heading and follow the instructions provided for downloading and installing the software driver.

### Software Compatibility with the CDR Interface Module

This software version is compatible only with the blue and green metal CDR interface modules marked with a CAN plus logo on its label. Other versions of the CDR module (black plastic or blue units without the CAN plus logo) are not supported and can cause the software not to function as intended. To purchase a current CDR Interface Module, please contact an authorized Bosch CDR Tool re-seller/distributor.

### Bosch Technical Support

**Telephone:** +1 (855) 267-2483 (1 855 Bosch Tech)  
**Fax:** +1 (800) 955-8329  
**Email:** [techsupport.diagnostics@us.bosch.com](mailto:techsupport.diagnostics@us.bosch.com)

### Crash Data Group

**Telephone:** +1 (800) 280-7940 (US and Canada)  
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